#### CONTACT: 518-729-6524

The **Supportive Housing for Homeless Youth Program** is for young adults ages
18-25 who are leaving foster care without a permanent place to live, struggling with chronic homelessness, victims of domestic violence, or confirmed victims of human trafficking with no permanent housing options available. The program maintains ten one-bedroom apartments supported by case management services, which includes:

**Financial Assistance:** Participants sign and honor a lease agreement and are responsible for contributing 30% of their income toward monthly rent. They are supported with monthly rental assistance.

**Employment Support:** Participants will be supported in maintaining stable employment through job skill development in resume writing, interviewing, and communication.

**Support Services:** On-site case management will be provided to connect program participants to local community agencies and positive youth development opportunities.

When the program participant is able to pay full rent on their own, they may discharge from the program into another 1-bedroom apartment in the Intrada Community, or will receive support in finding housing elsewhere.



#### **HELPFUL NUMBERS**

Safe Harbour (Saratoga): 518-469-7897 Safe Harbour (Schenectady): 518-888-2463 Street Outreach (Saratoga): 518-469-7897 Street Outreach (Fulton/Montgomery): 518-729-7581 Supportive Housing: 518-729-6524 Youth Shelter: 518-584-6042

**CAPTAIN Community Human Services** offers over thirty programs and services throughout the Capital District, North Country, and the Mohawk Valley.

We work to support and empower people of all ages to reach their goals of personal growth and selfsufficiency. We strengthen communities.

**Clifton Park Office** | 518.371.1185 5 Municipal Plz, Ste 3, Clifton Park, NY 12065

**Glenville Office** | 518.399.4624 543 Saratoga Rd, Glenville, NY 12302

**Gloversville Office** 31 E Fulton St, Gloversville, NY 12078

**Saratoga Springs Office** 1 Freeman Ln, Saratoga Springs, NY 12866

Cheryl's Lodge | 518.373.8873 25 Fern Ln, Clifton Park, NY 12065

**CAPTAIN's Treasures** | 518.383.1788 1705 Route 9, Clifton Park, NY 12065

Runaway & Homeless Youth Shelter Confidential Location, Malta, NY

For the most up-to-date information about our programs and services, upcoming events, and more, please visit our website: **captaincares.org** 





## CAPTAIN

**Community Human Services** 

Lifting people up. Building brighter futures.

# RUNAWAY & HOMELESS YOUTH SERVICES

Runaway & Homeless
Youth Shelter
Safe Harbour
Street Outreach Program
Supportive Housing
for Homeless Youth

#### SARATOGA: 518-469-7897 SCHENECTADY: 518-888-2463

The **Safe Harbour** program offers case management and an enhanced array of services to youth who have been trafficked, sexually exploited, or at risk of victimization. Working with the Street Outreach team, case managers assist with critical emergency and long-term services, stable housing, advocacy, and other supports that can help them heal.

In Saratoga County, our Street Outreach and Safe Harbour teams work in partnership with the Saratoga County Department of Social Services and Saratoga Center for the Family. In Schenectady County, we work in partnership with the Schenectady County Department of Social Services and Safe Inc.

A plethora of human trafficking resources can be found on CAPTAIN CHS's website, listed below.

#### Saratoga Safe Harbour App

An app designed to help you identify and assist those who are being harmed by, or are in danger of being harmed by human trafficking, particularly sex trafficking of youth.

This app provides resources for advocates, organizations, agencies, and others who work with vulnerable or at-risk youth. The information is meant to be a guide to the resources available for youth and victims, how to help, what to look for, and where to turn when you suspect a youth is involved in a trafficking situation. It is specific to Saratoga County in New York State and some of the greater Capital Region.

You can find this app in Google Play. It is not currently available in the Apple App Store. More information is available on our website:

captaincares.org/safeharbour

**CAPTAINCARES.ORG** 

#### **GENERAL INQUIRIES: 518-584-6042**

Opened in 1998, the **Runaway & Homeless Youth Shelter** is a temporary shelter serving youth under age 18, but typically ages 13-17, who are homeless, runaway, or in an otherwise unsafe situation. Youth can stay for up to 30 days or as long as is necessary, and know that they will be safe and find refuge in a home-like environment.

Shelter staff provide case management services and involve the teen in daily activities while they receive support and encouragement from trained adults they can trust. During their stay, all efforts are made to connect youth with a safe and stable home, by reuniting the youth with their families or with another permanent living arrangement. Our doors are open every day of the year, accepting youth 24-hours a day from various locations and referral sources.

The Youth Shelter serves Saratoga, Washington, Warren, Schenectady, Albany, Rensselaer, Montgomery, and Fulton Counties and is certified by the New York State Office of Children and Family Services (OCFS).

For safety purposes, the Youth Shelter's location is confidential.



#### Youth Shelter FAQ

The Youth Shelter is a voluntary program. Residents may choose to leave whenever they wish, as long as an appropriate plan is in place. Each resident's stay depends upon his or her needs, and usually does not exceed 30 days.

Once at the Shelter, staff notify the resident's parents that they are safe and staying with us, as well as the resident's school, if appropriate.

All residents are encouraged to attend school and residents can attend their regular school or the Shelter's local school district. Staff can assist with enrollment, job searches, or studying for the high school equivalency exam.

#### **Youth Shelter Programs**

Runaway Awareness and Prevention: A focus for CAPTAIN CHS and our Youth Shelter, this program is designed to offer relief to families and youth who are facing housing instability, are at risk of running away, or are entering into an unavoidable state of crisis. We can assist with offering respite from difficult situation.

Crisis Housing Services: We provide a safe, stable, and supportive environment of care for youth facing a runaway, homeless, or immediate housing crisis. Our professional staff work to help identify the issues and circumstances causing the housing instability and identify alternatives for safe housing or work with families and legal guardians to mediate the situations for a safe return home.

**After-Care Program:** Voluntary services available for exiting residents to aid in the transition back home. The aim is for the youth to continue with their goals, help rebuild family relationships, and prevent recurrences of homelessness.

### **SARATOGA COUNTY: 518-469-7897 FULTON/MONTGOMERY: 518-729-7581**

Our **Street Outreach Program** connects dedicated staff directly to youth ages 13-21 years in Saratoga County, or ages 13-24 in Fulton and Montgomery Counties who are experiencing homelessness or are at-risk of becoming homeless.

Youth are met where they are: on the street, in encampments, shelters, or at our dropin centers. They find a wide array of support services, including emergency shelter, faceto-face case management, access to basic necessities, transportation, food and clothing, and more.

#### **Street-Based Services Offered**

The Street Outreach team helps youth identify and reduce barriers that may exist between themselves and their dreams and goals. We do so by offering:

- » Street-based outreach and education
- » Crisis intervention
- » Access to basic needs (clothing/food/ hygiene) and emergency shelter placements
- » Individual assessments and case management
- » Referrals to needed services, such as medical services, family counseling, sexual assault and crisis rape relief counseling, and drug and alcohol counseling
- » Coordination with community partners such as schools, law enforcement, local youth and adult emergency shelters, and transitional living programs
- $\ensuremath{\text{\textit{»}}}$  Relationship-building with trustworthy adults
- » Follow-up support

#### **Drop-In Centers**

In an effort to reach youth where they live, we operate both fixed site and mobile dropin centers. Our fixed site drop-in centers are located in Gloversville and Saratoga Springs. Here, youth can "drop in" for a hot meal, engage with case managers, or even just have a safe place to hang out with friends. Our mobile drop-in gives us the ability to provide similar services in other counties where a community building isn't available. Staff set up a table outside of our outreach van, and offer food, clothing, and basic needs items.

#### **Contact Information**

#### For Saratoga County

Call or text 518-469-7897

Office: 1 Freeman Lane, Saratoga Springs

Drop-In: Nolan House; call for days and times

#### For Fulton and Montgomery Counties

Call or text 518-729-7581

Office: 31 East Fulton Street, Gloversville

Located inside the First United

Congregational Church of Christ

Drop-In: In-office; call for days and times

