

## ABOUT THE SHELTER

The CAPTAIN CHS Runaway & Homeless Youth Shelter is a temporary shelter certified by the NYS Office of Children and Family Services. Youth ages 13-17 who are homeless, runaway, or in an otherwise unsafe situation can utilize our program and services for up to 30 days, and know that they will be safe and find refuge in a home-like environment.

The Youth Shelter involves the youth in daily activities while they receive support and encouragement from trained adults they can trust. Residents receive case management services from administrative and direct-care staff. During their stay, all efforts are made to connect the youth with a safe and stable home, by reuniting them with their families or another permanent living situation.

The Youth Shelter operates around the clock, every day of the year, accepting youth 24-hours a day from various locations and referral sources.

**The Youth Shelter's location is confidential.**



## PROGRAMS

### The Runaway Awareness and Prevention Program (R.A.P.P.)

R.A.P.P. is a community-based program designed to offer relief to families and youth who are facing housing instability, are at risk of running away, or entering into an unavoidable state of crisis. This is a prevention service and a runaway intervention program.

### Parsons Respite Medicaid Program

We offer Respite Services through Parsons Child and Family Center. It allows families access to services not previously paid for by Medicaid and has special rules that allow children to receive Medicaid without looking at parental income or resources. Youth ages 13-17 with emotional disturbances and complex health and mental health needs are most often eligible for this program.

### After-care Program

Our after-care program is a voluntary service available for exiting residents to aid in the transition back home. The goal is for the youth to continue with their goals, help rebuild family relationships, and prevent homelessness reoccurrence.



### Common Questions About the CAPTAIN CHS Runaway & Homeless Youth Shelter

***Q: If I stay at the CAPTAIN CHS Youth Shelter, where would I go to school?***

A: All residents can attend their regular school or the shelter's local school district.

***Q: Who would be notified about me staying at the CAPTAIN CHS Youth Shelter?***

A: We notify your parents that you are safe and staying with us, and your school if appropriate.

***Q: What if I do not go to school? Could I still come to the CAPTAIN CHS Youth Shelter?***

A: All residents are encouraged to attend school. If you are not enrolled, we can help you enroll, find a job, or study for your high school equivalency exam.

***Q: What if I come to the CAPTAIN CHS Youth Shelter and I don't like it?***

A: The CAPTAIN Youth Shelter is a voluntary program. Residents may choose to leave whenever they wish, as long as an appropriate plan is in place.

***Q: How long can I stay at the CAPTAIN CHS Youth Shelter?***

A: Each resident's stay depends upon his or her needs, and usually does not exceed 30 days.

## WHERE WE ARE

# YOUTH SHELTER

**Open 24/7/365**

**518-584-6042**  
**1-800-924-4636**

**We're here  
to help.**

**Even if you just want to  
ask questions, don't be  
afraid to call or text.**

**National Runaway  
Switchboard  
1-800-RUN-AWAY  
(1-800-786-2929)**



**Youth Shelter**  
518.584.6042

### **CAPTAIN Community Human Services**

#### **Clifton Park Office**

5 Municipal Plaza, Suite 3, Clifton Park, NY 12065  
518.371.1185 (p) | 518.383.7997 (f)

#### **Glenville Office**

543 Saratoga Road, Glenville, NY 12302  
518.399.4624 (p) | 518.399.8663 (f)

#### **Cheryl's Lodge**

25 Fern Lane, Clifton Park, NY 12065  
518.373.8873 (p)

#### **CAPTAIN's Treasures**

1705 Route 9, Clifton Park, NY 12065  
518.383.1788 (p)

#### **Helpful Numbers**

Care Links 518.399.3262  
Street Outreach 518.469.7897

**For the most up-to-date information  
about our programs and services,  
upcoming events, and more,  
please visit our website:**

**[www.captaincares.org](http://www.captaincares.org)**



# CAPTAIN

**Community Human Services**

*Lifting people up. Building brighter futures.*

## **Runaway & Homeless Youth Shelter**

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