



Job Title: Street Outreach Worker (Full Time)

Program: Street Outreach Program (Fulton/Montgomery County)

Reports to: Street Outreach Program Manager

Hiring Rate: \$13-\$15/hr.

Schedule: Tuesdays 10am-6pm, Wednesdays 10am-6pm, Thursdays 10am-6pm, Fridays 10am-6pm, Saturdays 10am-6pm

Job Summary: Serve as an outreach worker within the Street Outreach Project. Primary role is to connect on the street with youth (Ages 13-21) who identify as homeless or at risk. The Outreach Worker provides a number of services including distribution of basic needs items to youth, referrals to community based services, and connection to emergency shelter and alternative housing.

The position is a non-exempt, full-time position that is eligible for 100% benefits as per the CAPTAIN Community Human Services Employee Personnel Policy Manual, to include health benefits and vacation. The position is scheduled, but not guaranteed or limited to, five shifts per week for a total of 37.5 hours.

Duties and Responsibilities:

- Drive a 12 passenger agency van throughout Fulton and Montgomery County.
- Work to identify and connect with homeless or at risk youth on the street.
- Offer youth referrals to agencies in and around the Counties we serve.
- Offer youth food, hygiene products and clothing as available.
- Assist with CAPTAIN activities throughout our many programs.
- Transport youth when necessary (job, appointment, weekend activity).
- Build rapport with youth and find opportunities to interact with them in an effort to build trust.
- Provide appropriate interventions in order to quell any crisis while at Outreach Centers.
- Complete and document a minimum of 40 hours of job-related training per year.
- Serve as a liaison for CAPTAIN Shelter services.
- Responsible for extra cleaning and maintenance of the facilities in which we operate including vehicles and outreach centers.
- Perform additional tasks as directed by supervisor.

Skills Required: (specific minimum competencies required for job performance)

- Ability to work flexible hours/schedule.
- Ability to lift up to 30 pounds and complete light house work.

- Ability to maintain youth confidentiality.
- Effective crisis intervention skills.
- Effective verbal and written communication skills.
- Must be able to walk for long periods of time.

Required Qualifications: (Education and past employment experience)

- College courses in human services or related fields required.
- High School Diploma/GED.
- Valid and clean NYS driver's license.
- Experience with at-risk population preferred.
- Background check upon hire.

Employer Disclaimer:

- Employees will be required to follow any other job-related instructions and to perform any other job-related duties requested by their direct supervisor.
- This job description does not create an employment contract, implied or other than an "at will" employment relationship.

Employee Signature: _____ **Date:** _____

Supervisor Signature: _____ **Date:** _____