

## SEASONAL PROGRAMS

CAPTAIN Community Human Services offers a multitude of seasonal assistance programs, including:

**Bike Works:** Provides bicycles to residents throughout Saratoga County who are willing to invest some time to learn the basics of bike safety and bike maintenance. With the help of the Stewart's Corporation, CAPTAIN CHS provides new or lightly-used bicycles to deserving individuals for recreation, transportation, and as a means of promoting a healthy lifestyle.

**School Supplies:** Provides no-cost school supplies for students in need at Shenendehowa and Burnt Hills-Ballston Lake School Districts.

**Coats for CAPTAIN:** Provides no-cost new or gently-used coats and winterwear for local residents in need.

**Thanksgiving Baskets:** Provides all of the ingredients and necessities for creating a holiday meal for local residents in need.

**Adopt-a-Family and Toy Shop:** Provides toys, clothing, and other gifts for children during the holidays for local children in need.

**Volunteer Income Tax Assistance:** VITA offers free tax help to people and households who generally make below an annually set income or less, persons with disabilities and limited English speaking taxpayers who need assistance in preparing their own tax returns. IRS-certified volunteers provide free basic income tax return preparation with electronic filing.

## ABOUT US

**CAPTAIN Community Human Services** offers over thirty programs and services throughout the Capital District, North Country, and the Mohawk Valley.

*We work to support and empower people of all ages to reach their goals of personal growth and self-sufficiency. We strengthen communities.*

**Clifton Park Office** | 518.371.1185  
5 Municipal Plz, Ste 3, Clifton Park, NY 12065

**Glenville Office** | 518.399.4624  
543 Saratoga Rd, Glenville, NY 12302

**Gloversville Office**  
31 E Fulton St, Gloversville, NY 12078

**Saratoga Springs Office**  
1 Freeman Ln, Saratoga Springs, NY 12866

**Cheryl's Lodge** | 518.373.8873  
25 Fern Ln, Clifton Park, NY 12065

**CAPTAIN's Treasures** | 518.383.1788  
1705 Route 9, Clifton Park, NY 12065

**Runaway & Homeless Youth Shelter**  
Confidential Location, Malta, NY

For the most up-to-date information about our programs and services, upcoming events, and more, please visit our website:

[captaincares.org](http://captaincares.org)



## EMERGENCY SERVICES



# CAPTAIN

## Community Human Services

*Lifting people up. Building brighter futures.*

## EMERGENCY ASSISTANCE

**Family Assistance / FEASST**  
**Emergency Food & Hygiene Pantry**  
**Services for the Homeless**  
**Bike Works**  
**Holiday Programs**  
**School Supplies**  
**Volunteer Income Tax Assistance**

[CAPTAINCARES.ORG](http://CAPTAINCARES.ORG)

Our **Family Assistance Program** provides one-time, emergency financial assistance for individuals and families experiencing a hardship or crisis that could leave them without heat, shelter, or other essential needs.

Emergency rental or utility assistance is available to those residents of Southern Saratoga County who have received a notice of eviction, are at imminent risk of losing their housing, are literally homeless, or are facing a utility shutoff.

### FEASST

#### FAMILY EMERGENCY ASSISTANCE OF SOUTHERN SARATOGA COUNTY

**FEASST** is a coalition of faith communities, partnered with CAPTAIN CHS to work together to meet the needs of those facing crisis. Together, we pool resources to better provide and coordinate efforts for those in need, particularly for needs that cannot be met through traditional support programs and services.

FEASST has expanded to include a new chapter in Northern Saratoga County.

#### EMERGENCY FOOD & HYGIENE PANTRY SARATOGA COUNTY

Located at CAPTAIN CHS' Clifton Park office (5 Municipal Plaza, Suite 3), **Karyl's Kupboard, our Emergency Food & Hygiene Pantry**, is open to any member of Saratoga County who is in need of food or hygiene products. Individuals and families receive access to an emergency supply of food and hygiene products.

Addressing, preventing, and ending homelessness is a core value and mission of CAPTAIN CHS. We have continued to deepen our commitment through the years and understand that homelessness is something that no one should experience and is a social determinate of health and well-being. But we know it takes a collaborative and coordinated approach to prevent and end homelessness. It is not the singular effort of one person or agency, and responsibility doesn't lie with one sector or organization, it is the collective effort with purpose that creates and sustains movement forward and progress.

CAPTAIN CHS offers multiple programs to prevent and intervene in cases of homelessness in Saratoga, Fulton, Montgomery, Hamilton, Warren, and Washington Counties.

#### SOLUTIONS TO END HOMELESSNESS PROGRAM (STEHP) SARATOGA, FULTON & MONTGOMERY COUNTIES

Our **Solutions to End Homelessness Program (STEHP)** is a NYS-funded program to help individuals and families facing a housing crisis. The goal of STEHP is to keep people in our community stably housed. The funding provides financial assistance for those who are homeless or at-risk of homelessness in Saratoga, Fulton, and Montgomery Counties.

Please note that, because of the high demand for financial assistance, clients may only receive help once every 12 months.

#### SARATOGA-NORTH COUNTRY CONTINUUM OF CARE SARATOGA, HAMILTON, WASHINGTON & WARREN COUNTIES

The **Saratoga-North Country Continuum of Care (CoC)** Membership is dedicated to preventing and eliminating homelessness while ensuring that an effective system of care and services is in place to respond to the needs of at-risk and homeless individuals and families. CAPTAIN CHS is a member, and our Executive Director sits on the Board.

The purpose of a Continuum is to promote community wide commitment to the goal of ending homelessness; provide funding for efforts by nonprofit providers, states, and local governments to quickly rehouse homeless individuals (including unaccompanied youth) and families while minimizing trauma and dislocation; to promote access to and effective utilization of mainstream programs for homeless individuals and families; and to optimize self-sufficiency among individuals and families experiencing homelessness.

#### COORDINATED ENTRY

The coordinated entry process in Saratoga-North Country is designed to prioritize applicants for homeless services with the first phase focusing on permanent supportive housing and transitional housing. This process is not intended to determine acceptance into a program; it is meant to prioritize community services based on need. CAPTAIN CHS is the lead agency for coordinated entry through the CoC.