

STREET OUTREACH

SUPPORT

The goal of our Street Outreach Project is to find and engage youth on their turf. We meet them where they are at; on the street, in shelters, at drop in centers, even in jail. We work to build relationships, create safety plans, connect youth to services, all while fostering growth, and independence. Our program serves youth in Saratoga, Fulton, Montgomery, Warren, and Washington Counties.

24/7 ACCESS TO SHELTER

Each youth encountered by Street Outreach is offered an on-call phone number for CAPTAIN CHS' youth shelter. Youth can call this number on their own, or with the support of staff to access shelter. This on call phone is staffed 24 hours a day.

YOU ARE NOT ALONE

The Street Outreach Project assists youth who spend their time on the street. These youth may be homeless, have run away from home, be at risk of running away, or sometimes just living in extreme poverty.

When youth become street involved, they are at a higher risk of being subjected to sexual exploitation, abuse, drugs, or violence.



DROP-IN CENTERS

In an effort to reach youth where they live, we operate both fixed site and mobile drop-in centers. Our fixed site drop-in centers are at scheduled times in community buildings. Here, youth can "drop in" for a hot meal, engage with case managers, or even just have a safe place to hang out with friends. Our mobile drop-in gives us the ability to provide similar services in other counties where a community building isn't available. Staff set up a table outside of our outreach van, and offer food, clothing, and basic needs items.

A BRIDGE TO SERVICES

The Street Outreach Project maintains working relationships with several local service providers in the five counties. Staff work to connect youth to a variety of different services which can help them stabilize, and develop the skills needed to thrive. These services can range from mental health services, to health care, counseling, employment assistance, and benefit assistance.

SAFE HARBOUR IN SARATOGA COUNTY

Safe Harbour is a NYS Office of Children and Family Services initiative that aims to combat the sexual exploitation of youth. The Street Outreach Project provides contact and engagement for this program, in partnership with Saratoga County DSS and Saratoga Center for the Family. We work to identify and serve youth who have been identified as high risk, or confirmed survivors of human trafficking. Our Case Manager can provide an enhanced array of services to these survivors, with the intention of helping them find stable housing, and access the services that can help them heal.

YOUTH SHELTER

The CAPTAIN CHS Runaway and Homeless Youth Shelter is a temporary shelter certified by the NYS Office of Children and Family Services. Youth ages 13-17 who are homeless, runaway, or in an otherwise unsafe situation can utilize our program and services for up to 30 days, and know that they will be safe and find refuge in a home-like environment.



The Youth Shelter involves the youth in daily activities while they receive support and encouragement from trained adults they can trust. Residents receive case management services from administrative and direct-care staff. During their stay, all efforts are made to connect youth with a safe and stable home, by reuniting them with their families or another permanent living arrangement.

The Youth Shelter operates around the clock, every day of the year, accepting youth 24-hours a day from various locations and referral sources. **The Youth Shelter's location is confidential.**



WE PROVIDE

WHERE WE ARE

- Access to emergency shelter and alternative housing
- Face-to-face contact with youth on the streets and at drop-in centers - providing a positive and supportive adult
- Access to basic necessity items
- Transportation to appointments and shelters
- Individual needs assessments
- Case management
- Direct referrals to community-based organizations
- Advocacy at DSS, probation, court, etc.
- Family mediation
- Life skills training and activities
- Aftercare services

RESOURCES

Street Outreach 518-469-7897

Street Outreach Case Manager
518-903-1636

Youth Shelter 518-584-6042

National Runaway Switchboard
1-800-RUN-AWAY (786-2929)



Street Outreach

518.469.7897 or 518.903.1636
Youth Shelter 518.584.6042

CAPTAIN Community Human Services

Glenville Office

543 Saratoga Road, Glenville, NY 12302
518.399.4624 (p) | 518.399.8663 (f)

Clifton Park Office

5 Municipal Plaza, Suite 3, Clifton Park, NY 12065
518.371.1185 (p) | 518.383.7997 (f)

Cheryl's Lodge

25 Fern Lane, Clifton Park, NY 12065
518.373.8873 (p)

CAPTAIN's Treasures

1705 Route 9, Clifton Park, NY 12065
518.383.1788 (p)

Helpful Numbers

Care Links 518.399.3262

**For the most up-to-date information
about our programs and services,
upcoming events, and more,
please visit our website:**

www.captaincares.org



CAPTAIN

Community Human Services

Lifting people up. Building brighter futures.

STREET OUTREACH

www.captaincares.org

